

July 16, 2025

Riverside County Health Coalition

Stronger Together: A Showcase of Community Health Partners

>> Good morning everyone, well get started in just a moment here.

>> Good morning everyone, welcome. Come on in. Thank you for joining us. Welcome to our Riverside County coalition meeting of the summer. Yay! Another one in the books! Good morning everyone. Thank you for being here my name is Irene Hjelmervik. I'm one of the coordinators within Riverside University public health. I will be one of your co-facilitators today. And my other co-facilitator is Miguel.

>>MIGUEL: Good morning everyone, my name is Miguel. And I will be co-facilitating with Irene today.

>>IRENE: Thank you Miguel. Before we get started let's look at our agenda.

Agenda, we want to look at you. There we go [Chuckles] so today it's a really packed agenda. So, we have a lot of great stuff going on today. So, thank you everyone for being here, we're going to be in a moment stating our land acknowledgement. We have some great presenters today. Kim, Erin and Paloma from Blue Zones in Riverside. We'll have a moment for a small networking break. And finally our last speaker, Luz from TODEC. And an overview of our action group and our CHIP up dates. And we'll break down into discussion groups following the CHIP updates. And also always we'll give you a moment to do our survey. And we'll finally end the meeting.

So, just a little bit of housekeeping and logistics. Those here in-person don't forget to sign in. You can take a moment during break to do that. Restrooms are located outside the conference room to the left. Same as the lactation room, it's right in the hallway. If you can't find it we can have one of our staff direct you.

And then for those who are joining us online, if you haven't already done so, please go ahead and put your name, organization, what you do in the chat box and during the meeting, if you have any questions, please feel free to use our Q&A feature. In addition we will have a captioner with us who will provide captioning in English and Spanish. More information will be put down in the chat box. And we also have ASL interpreters with us today. We have had a few dozen folks register to attend today. So, again thank you for being here.

I love that the coalition is, you know, growing, and not being cooperative with the clicker -- it's a little slow, forgive us for technical issues. If you can help me out over there.

Okay.

So, again, thank you for being here. We love that it's continuing to expand. We are building more partnerships. And again, you know, if you have any questions throughout during the meeting for virtual and in-person just feel free to let us know.

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And finally I know some of you may be asking especially for virtual folks this meeting will be recorded, and the slides will be sent out shortly sometime after the meeting. Before we officially begin the meeting I'd like to take a moment to acknowledge the native land that we currently occupy.

If you do not know which land you are on, I invite you to do a simple Google search. We like to use native-land.ca. And now some words from Sean. Travel members from

(Video)

The community is aware of who the original land owners are. Not only the original land owners but who the native people are from the land. And why is that important? Why does it really matter? It's important because the native people have been here since time immemorial. And they need to be honored for that and recognized for that. They have been caring for the land, people in all the surrounding for millennium. And they need to be -- the community needs to be made aware that they have this relationship with the land and the greater outside world. And we just want it to be known that the people are still here, and we are not (indiscernible) as the history books say the native people were wiped out, the Indians were wiped out. No, we're here. That's why it's important.

>>IRENE: Some wonderful words. I will now officially read our land acknowledgement. You can go to the next slide.

The Riverside University Health System – Public Health, Health Equity program acknowledges the traditional, ancestral, and contemporary homelands of the Indigenous Peoples of Riverside County whose land we occupy. The Iviatem Cahuilla), Payómkawichum (Luiseño), Maara'yam (Serrano), Nuwuvi (Chemehuevi), and Tongva (Gabrieleño) peoples have been the caretakers of this land, water, and air since time immemorial. still occupied due to the dishonest illusion of promised treaties. The health equity program commits to practicing cultural humanity and reciprocity and respect we hope to build an honest ongoing relationship with Indigenous Peoples in Riverside County. We recognize there have been past injustices and aim to move forward with good intentions and respect. We challenge you to join us in this work. If you are unaware of whose land you are occupying we encourage you to learn about the Indigenous Peoples in your area, their history and ongoing resilience.

And so I will read the mission of the Riverside County health coalition. Promote, improve and sustain social and physical environments for health and wellness in Riverside county.

For those who are new to our meeting I'd like to go over exactly what the Riverside county health coalition. Committed to improving the well-being of our community. Make quarterly to share knowledge and work together to identify and support prevention efforts. So, the reason why we are all here today is to expand partnerships. Share resources. Highlight innovative practices and of course, empower the community.

Next slide please.

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So, I highly encourage to let others know about the coalition and invite them to be added to our contact list. You can go ahead and scan the QR code and email us at [RivCoHealthEquity@ruhealth.org](mailto:RivCoHealthEquity@ruhealth.org)

If you have ongoing resources part of your organization or any events that you'd like to highlight we would like to share that. Sharing is caring. Please share with us and we will continue to share with the community.

Next slide please.

As always our coalition likes to acknowledge who is in the virtual room with us. Putting up introductory poll and you can select your sector that you represent.

Give them a moment to launch that poll. While the folks online are getting to know each other on the chat. For those, I said in-person, please raise your hand if this is your first time here?

Wow! That's a lot. 1, 2, 3, 4, 5. I need both hands and toes to count. That's wonderful. Thank you.

And so, not with a show of hands, I'm going to call out which sector you represent. And I want you to make some noise. If you find at your table a noise maker, feel free to grab one of your choice. Side note, if you put your mouth on it, take it home. We trust and love you but take it home. Get your noise makers out. Community members and students make some noise.

All the students are on summer break and not here because they are not in school. Totally get it. Community based organization and faith base organization make some noise. Yea. Wonderful.

If you represent education or academia. Again probably on vacation because you are on break. That's okay. We'll try again in October.

If you are here from the government, make some noise!

And if you are here from health care and/or public health please make some noise.

If you are here from housing or planning, make some noise.

Law enforcement and first responders are you in the room? If you are make some noise. They are out keeping the community safe for emergencies. Got it. Thank you.

Native and tribal communities make some noise. We need to get them out here for our next meeting. We'll try harder that's part of the coalition. Social services and mental health make some noise. Thank you.

And everyone all together just because you are here and we love your presence, make some noise.

>>IRENE: I love our coalition is made up of diverse community groups. It takes a village to improve health and overall well-being. So, I want to take a moment to organize and highlight the organizations that are represented here today. Again thank you. You can move on to the next slide. Each and every one of you as we know we will never get tired of saying it. You play an important role to our folks here in Riverside County. And obviously, again it's important to acknowledge who is also in the virtual room

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with us. Those that are here virtually. Thank you so much for being here. Even though we are not together, I feel your spirit through the screens and virtually in the ether. So, now let me pass it over to Miguel and he is going to introduce a couple of our speakers.

>>MIGUEL: Thank you so much Irene. I am delighted to be here today to co facilitate this meeting with my good friend and colleague Irene.

Mainly because this coalition has been around since I started working for the department of public health back in 2011. So, we were there, we're here and we continue to grow. And today we are going to hear from some really important and amazing people who have great information to share with all of us and inspire us. But I wanted to know about the length of time that we have been working together as part of the coalition. Because recently one of the organizations that we partnered with received an amazing award and recognition from the Robert wood Johnson foundation. I want to take this time to recognize healthy group of the valley. Cultural of health prize. And they are here with us today.

In part of the work that they have done, obviously, through partnerships. And this is the reason why we are here. With that I'm going to go ahead and introduce our first speaker when is Kim Bustillos Chacon from Family Service Association. And I'd like to read her introductory bio. Kim received her bachelors in psychology and Spanish in Wichita Kansas. Leading to move to California and receive masters forensic psychology in Riverside.

In 2022. Through her education she gained a passion for tackling the complexities of child abuse and encouraging community connection. This passion led Kim's journey to work for Family Service Association in recurring role Kim manages the Riverside County child abuse prevention council. Spreading county wide prevention efforts. The support for families in need. With that please help me welcome Kim.

[Applause]

and Kim will have about 15 minutes to present. -- ten minutes.

And then we will dive into a Q&A portion of the presentation.

>>KIM: All right. Thank you so much for the introduction. I feel like you learned so much about me. If you have any questions about Kansas just let me know. As he mentioned my name is Kim, I am the program manager for HOPE I'm here to explain and give you a few words about what we provide for our communities in Riverside County and in the Inland Empire. I'm with Family Service Association. And our motto is family strength is community strength. And just the clicker doesn't work. Right? Just what we gathered, should I try? All right I'll try. Where do I aim it?

That way? Perfect. All right.

So, our mission is we address poverty, hunger and health from infancy to older adults in families and underserved communities. We envision a day when Inland Empire communities have strong families without poverty, hunger or health disparities.

All right. So, some of the services that I will be explaining or just giving you guys some information about is our child development centers, our community centers and senior centers as well as family and mental health services that we provide. As our motto and our vision and mission state, we provide services to families from birth all the way up until seniors. First we will be starting with our child development centers.

All right. So, we are accredited by the National Association for the Education of Young Children. So, we offer a safe, stimulating and educational environment for infants to transition kindergarten age children. Provide for families that are mostly low income. Some of our families are even homeless. Provide a safe place for children while families are at work or at school. We have ten locations throughout Riverside county, Hemet. We also offer low to no cost childcare for families who qualify. As a mentioned a lot of our families are either low income or need additional support. Support them while they are working or going to school or just to help them throughout their day.

Anybody has -- that was very quick. Oh my goodness. For our child development centers we have the contact information there. And also our center is listed on our website.

I did see some people take pictures so let me go back really quick.

I did see a few pictures being taken, so I'll leave that up for just a second.

All right. So, now I will be moving on to our community centers and senior services. So, we assist seniors and loved ones in helping maintain their independence. So, we over congregate or group meals that are served at 26 community or seniors centers. We have More Than a Meal program. And this program delivers meals to at home bound seniors throughout the region.

So, this helps provide home bound seniors with meals and again just providing their independence and letting them feel a little more independent with additional support as little as a meal.

We also have our community centers throughout the county as well of Riverside. And we also have a few centers such as Cabazon that offers food pantries for seniors.

That is for our community centers. Anybody have any questions or information on our senior services or community center.

I did want to mention as well in this section that we have community and network specialists that provides personalized resources to community members. They are contracted with first five and through the JFK foundation and family life center and blind life support center.

For our networking specialist in particular.

For our family and mental health. I have three programs that we offer listed for our mental health services.

So, our CalWorks home visiting program. This provides developmental screening for children under the age of two.

And also works to strengthen parenting skills. So, I have a list of who qualifies. The parents as teachers program I feel like a few people are familiar with the parents as teachers for differential sponsor DR. That is DPS referral. But it's 12 parenting classes that teach parenting skills using the nurturing parent program curriculum.

And for our child abuse treatment. Individual child therapy sessions any child that has experienced or witnessed abuse. This is also free. Some of the qualifications that they live in Riverside County. Between the ages two and half/3 to 17. They have to be a child or youth member and have experienced abuse.

Anybody have any questions about any of our mental health services, I have added phone number under the child abuse treatment. And I did want to mention also that our clinic, or mental health clinic as well as child development center also partnered to have designated therapist and provide specify and classroom and behavior. A lot of our parents do need services and a lot of our parents that qualify for childcare would also qualify for other services. That was one of our initiatives to support our families in Riverside community.

And also, hope collaborative. And it's the child abuse prevention council for Riverside County. What hope stands for is everything that we do in the community. So, we provide outreach, provide prevention efforts and education efforts throughout the entire county. So, we do community outreach. So, you'll likely see us at several of these community resource events throughout the county. And we also have free mandated reporter training. Either refresher, beginner course, or just a basic course mandated reporting. And also provide certification as well. For educational workshop we work are children, our youth. We work with parents and families as well as our professional community partners to provide educational workshops and explain talk about or bring awareness to child abuse prevention. What is child abuse as well as the protective factors? And we also have our monthly regional collaborative meetings.

As the child abuse prevention council we have regional meetings throughout the entire Riverside County. It has five districts. We divide two of the districts in half.

So, the reason we have district 4 and 4B because our Coachella valley, Palm Springs Indio or their need is so different for the services that are needed in Blythe. And same thing for our district five which is Moreno valley, San Jacinto. We provide regional meetings in those districts to we can cater to the services needed in those communities. If you have questions about attending or being a part of our regional collaborate meetings. Please visit our website or call us. We would love to have as many of our community partners there and provide their input into what our communities need since you do provide services in those areas.

So, with that being said, that is all I have. And I do see a question. Is now the time to -- if you have any questions?

>> My question is in regard to the child mental health services. You said they were free? Is Medi-Cal a requirement?

>>KIM: No. As they have experienced or witnessed abuse.

>>ATTENDEE: The training, the certification for mandated reporter is that also free?

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>>KIM: Yes.

>>MIGUEL: Thank you. Any other questions. Right there. Let's see, let me bring the mic to you.

>>ATTENDEE: My question is for the low to no cost childcare, what are the qualifications for that? What are the -- I'm guessing it's income level or something? What is that based out of? Thank you.

>>KIM: I do know it's based on household size and income. I know they do have specific requirements. So, visiting the website or giving them a call they would be able to help like, list out the remaining, qualifications for them. Would you like me to bring that up again so you can take a picture or record it?

>>ATTENDEE: Yeah.

>>KIM: I think it's one more. We have the phone number as well as the website.

Thank you. All right. Any other questions? All right. Well, thank you so much for having me. I really appreciate it. And I really hope that you guys are able to gain something for your clients or for our community so we can better support them.

Thank you.

[Applause]

>>MIGUEL: Thank you so much Kim, for sharing all the wonderful resources that your organization brings to our community. It is truly a testament of everything that we have here in Riverside County to improve health outcomes and before I introduce our next speakers, I'd like to acknowledge representatives from the city of Menifee are here. Brian Jones and his team. If you would please help me welcome them. Brian is the assistant city manager for Menifee. And who else did you bring today? (Away from microphone).

>>MIGUEL: Thank you so much for being here. You are doing amazing work. We've been researching your programs, and we are going to tell everyone soon about all the amazing things that you are doing here in Menifee. And related to the amazing things that are happening here in Riverside county. Some of you may be aware of the Blue Zones project. I'm not going to tell you much today because we have a couple of experts here today. What I can tell you about the Blue Zones project for now it is happening in four cities. City of Coachella, banning and Palm Springs and one of the unincorporated cities which is mid valley.

Today we are going to hear from the Riverside team who is here today. We have Erin Edwards and Paloma Montes to share about the work that is happening. I'm going to read their bios so you can get a sense of the amazing things that they are doing and why it is they are doing this work. They have quite a bit of extensive résumé. So, Erin Edwards is the executive director of Blue Zones Riverside. Theoretically two decades of policy, and non-profit leadership. Having recently served as Riverside city council member in that role, Erin represented 45,000 residents in hundreds of businesses in the downtown Riverside and surrounding neighborhoods.



Where she created Riverside six, homeless action plan. And sparked Riverside resilience fund and affordable housing trust fund.

And champion Riverside community engagement policy. Wild land public safety teams and parks and neighborhood specialist programs. That's quite amazing. Erin also serves as chair of Riverside city council and housing and homeless committee. And continuing of care in two terms as Riverside mayor pro temp. And for Paloma Montes. Paloma is public policy lead at Blue Zones Riverside. Six years in policy, community organizing and communications. She is eager to build the policy foundation that will make healthy choices accessible to everyone everywhere in Riverside. In her time as policy director in inland -- non-profit coalition. Steered campaigns for -- community benefit agreements and local government transparency.

Paloma worked with stakeholders across various neighborhoods and industries to make community initiatives come alive. Including the north side specific plan, park and neighborhood specialist program. And the non-profit resilience fund just to name a few. Her passion for connecting with her neighbors and fusing community input with policy decisions led her to where she is today. She earned her bachelor's degree in visual and media studies from the university of red lands in 2017. With that please help me welcome Erin and Paloma.

>>PALOMA: All right everyone. Thank you for being here today. And we are here to share a little bit more about what Blue Zones does in the city of Riverside. And I want to shout out the video of smaller version of Blue Zones but speaks to the testament of health to everyone everywhere.

So, we're Blue Zones and our why is for everyone everywhere to live better longer. And that means not just having longer lives but better quality lives. And more years in addition to that. And our "how" is our origin story. This started in the 90s with a research project done with National Geographic. And researcher Dan Buettner and went across the world seeking longevity shot spots. Mapping them on a map hence Blue Zones. These places they found Greece, Costa Rica, Italy and Okinawa.

And Loma Linda. We do have one in the United States, it's an original Blue Zones.

And while these places are obviously different in geography and distance, and in language. They shared commonalities that promoted longevity across their cultures. And in the research, they call this the Power 9. And so, these are the keys through the research that our behaviors that contribute to healthier longer lives. So, these are all based in how we move, how we relax and connect with each other and with our purpose, and our communities. And what we feed our bodies, essentially how we nourish ourselves. Our work is to amplify this as well and infuse that in our communities. And why aren't we doing that already? That's the question that Blue Zones asked when they began to pilot this in the United States.

And well, here are the nine principles. How can we take this to the United States and that's where I will leave it to Erin.

>> If we know what these nine commonalities are. There's no reason we can't have a Blue Zones anywhere, right? Here are some examples of the over 80 cities in the United States that have gone



through a Blue Zones project model. You can see some examples here. It's thinking about and I will go in more detail how we invest in a place to really walk and talk this power nine.

And that brings us to the Blue Zones project Riverside story. As we heard from Paloma, yes, this work is inspired by these five original places around the world where people are living remarkably long healthy lives. But this work is really about us in the city of Riverside in addition to those four other places that Miguel and Paloma mentioned in Riverside County that are under taking this work. I want to pause on this slide really quickly to show you, this is a mural that we commissioned for our Riverside office. We wanted people to come into this space and see themselves, see their city. See all of the work that we are already doing for health and well-being and be inspired to think about how can we do even more?

Oops. And here -- so bad at this clicker. Can I say next slide, and will someone move it for me?

We couldn't do this without our funding partners. We are heavily supported by IEHP. And RUHS public health we are so grateful and the county of Riverside and so we can be fully funded to do this work over five years.

Next slide please.

And I'll just say before I talk more about our team that you'll notice the health plans in the region have come together to fund this work. It's actually the first time that all of the health plans have come together to fund one initiative. And they call it co-opt. And they are excited to be funding this work. This is our team for Blue Zones project Riverside. And I want to shout out colleague here who also works on the public policy team here. You can see there are ten of us. A lean team to do this work over the five years to come. Next slide please.

So, how do we do it? We do it by investing and really impacting three different pillars. We think about the people in the city, of course, we think about the policies that underpin everything that we do and also the places that we go. And I want to dive a little bit deeper into that.

For us and our five-year project and our blueprint which I'll talk more about later. We need to directly impact 40,000 individuals in the city of Riverside, which is 15 % of the population. Which we've seen to be the tipping point for building healthy behaviors. So, we think first about individual changes that we can all make. Ways that we are moving a little bit more or being a little bit more mindful about what we put in our bodies. It's not a diet plan, it's not an exercise fad. This is really thinking about how we use the people and the environment around us to move a little bit more, eat a little bit better. And help people connect to walking groups. Or cooking demonstrations. To think about their sense of purpose. And I want you all to think about that as well. I won't ask you to raise your hands but why did you jump out of bed this morning? What is the sense of purpose that drives you every day? And having that sense of purpose is actually such an important part of our health. Knowing your neighbor is such an important part of your health. And we don't always talk about it this way. And this is a picture of our very first walking group called Amoi. Getting people together regularly to practice a new habit.

And then we have our places work. Where do we spend most of our time? It's at work and it's at school. So, we look at restaurants, grocery store and work sites to have them Blue Zones project approved. And here, she is the owner of Riverside airport cafe. That has become our first Blue Zones approved restaurant. We are not taking thing away, we are adding new plant base option. Maybe we don't need the salt. Or people do laps around parking lot and get discount on their food.

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And policy work, we say what are the systems that surround us. So, we look at food systems, built environments, alcohol and tobacco policy. And over our lifespan we need 30 policy to really make our city even better and support community health.

Next slide please.

Our strategy. Next slide.

This is a picture of mayor in the city of Riverside who kicked this off last November. We spent nine months building the strategy for the years to come. We have the blueprint. Blue Zones strategy document is called blueprint. We'll come back.

And in addition to these very specific metrics, number of people, number of restaurants, grocery store and policy. We are also working with gallop pole in these five areas. Where we will do random sample data, asking people each year in our project, do they feel a sense of pride in their city? Because pride is also health. Do they have friends and leaders who support their goals? Next slide please.

And this is a picture of our big community kick off where we formally launched the project to the entire city on May 17th of just this year out at the Riverside airport.

And of course, we want you to get involved, Paloma will take the last minute of our presentation to talk about how. And we'd love to share more by hearing your questions.

>>PALOMA: Thank you. A few ways to get involved. Starting with our newsletter. Best way to stay update with Blue Zones. We'll send recipes and updates on policy and events.

And we hope that you sign up to volunteer. Volunteering can increase your lifespan and contribute to your well-being. We encourage everyone to help us inspire volunteerism in our community and take it up as well.

If there any other questions, we hope you reach out to us. I also have business cards and additional fliers with information. Thank you so much.

>> We know that you are all working within an organization, we'd love the opportunity to come and speak to your clients, your participants, your colleagues, about the work that you are doing so we can help everyone, everywhere understand the work ahead and how to be engaged. Any questions for us?

Question over there?

>>ATTENDEE: Just curious, how did the city of Riverside get selected as one of the initiatives to kick off your campaign here?

>> The vision of the county and Riverside County public health said we want to be the healthiest county in the nation. And who is doing really good work and doing really deep and also wide work in community health. And came across the Blue Zones model. It was actually a two-year process where they contacted Blue Zones to learn more. Blue Zones came and did a community assessment. And then the county worked to gather the funders that we talked about earlier to really try to see who has enough building blocks. Who has the political will? Where is ready to go? And proof of concept work? I'm speaking for

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myself and not the county. My dream would be start with these five cities in Riverside County and how do we bring it to other cities in Riverside County and even expand to San Bernardino County to expand our larger region as well.

Question over there.

>>ATTENDEE: (Away from microphone).

>> Yes, absolutely. The built environment and being inspired and working with the city and county planners. Yes, we couldn't do any of this work out them. Very embedded in the city's project for the next general plan and working with the county. We are only a five-year project. So, we want to do everything that we can in these five years to accelerate the work that is already happening knowing that we don't exist in a bubble or vacuum. So, how do we take the resources that we have to get us a little bit further or a little bit bigger and support the experts on the ground who are doing the work already.

>>MIGUEL: Thank you so much Erin and Paloma.

[Applause]

That was a great presentation, I hope you are all inspired to follow their journey along the journey of the Riverside health coalition. Because certainly we will continue to provide updates on their progress, not only for Riverside but for the rest of the other sites. Before we dive into bringing in our next presenter we are going to take a ten-minute break.

So, during this time, please visit our vendors. Help yourself to refreshments. And most importantly connect with one another. Thank you.

(10-minute break)

>> Especially in our border region. Menifee, we are used to seeing border patrol in our streets and we learn to live with that. In our immigrant community we need to stay together and stay united to support our vulnerable population that resides here in our region is in very difficult times. TODEC we provide free immigration legal services, community education. Outreach. And most importantly we've been doing a lot of support to partners that never have thought of this crisis that we are in and helping them create policies and safe places for our immigrant community. For us as an organization we want to make sure our partners are well equipped to what is here on our doorstep and what's going to happen within the next months.

We as an organization we are very concerned of how the policies are impacting the well-being of our immigrants and farm workers here in the region and throughout the state. And for that we created a lot of tools that we want to share with you all. Dealing with different publications. So, you all could equip your places of work or your teams on how to help this community that is going through so much crisis. We are going to pass along some packets if you are interested, at the table behind, and we mass produce. Within the last six months we produced over -- passed out with partners over 2 million red cards throughout the region. All of our publications are free you just have to go to our website and

order. It's important for us that our partners are well he equipped. You are see seeing clients. But also the different resource that is we have in the county. And most importantly, what to be aware and how to protect themselves and families. We are seeing the increase of the trauma of our community and what they are going through. I was pleased to hear that a lot of our partners are providing mental health services. I could share for you and as an advocate my job is to evaluate the struggles of community. And create a conscious with those that hold power.

And with that, I want to share this is a story, very lengthy, but I'm going to narrow it. In this story I've been sharing it. From all the families that have been impacted in the region this wife has allowed me to share this story. This is just the caption. Although we work with community, we hear it in the news. I want to really paint the picture of what our community is going through. In the region the struggle really started since the pandemic since farm workers, their lives were impacted. When community members that don't have access to privilege or safety programs. Only safety net, only their job is impacted so is their well-being. For many it started with the pandemic getting behind with bills and rent. And starting to owe people money. Fast forward tropical storm Hilary. Particularly in Coachella valley and washed away field and washed away safety net farm workers had their jobs. Families staying home and not wanting to go out because of the fear of immigration in our street. And taken a toll on our community. And I want to share their picture. And I am going to continue sharing this picture. I know a couple of you shared with you all. This is a picture in the face of one of our farm workers who have worked in the fields over 30 years and committed suicide because of the trauma. Imagine being behind on rent. Owing people money. Not knowing -- not leaving your house to work. How that impacts the well-being of our community.

And this family called our -- we have TODEC we have 24/7 hot line that has been activated since January. Community knows and been around for 40 years and only turn it on when impacts -- the most recent time before that several times the most recent that you may remember is the pandemic. Tropical storm Hilary and now with the crisis that we are living. The wife called the hot line asking for help. What was she going to do? Her kids found her husband hanging from one of the palm trees behind their home. They didn't want to call police because of fear. And with us and the strong partnership we have with the county we were able to help them. But this story is the reality of our community. And I just want to bring a conscience to all of us, and we need to stay together and united and we are here for you. We are providing education, presentations, we have a huge team that we are out. We are working seven days a week. We started grocery delivery program. We just made it public because we are in desperate need. These are donations and people are bringing to us and volunteers are dispersing for us. We made it public because we tapped out. We have families, farm workers that can't afford food for their kids. So, if it's within your heart and want to donate groceries. We have a grocery list that we are dispersing. Where every day we are dispersing groceries to their door steps. Right now families go to work and come home and stay housed.

They don't want to go to the store. It's the reality is real. So, it's up to all of us as organizations to step up when our communities needs us. We have on -- I want to share -- they are going to pass out our website. We need to know all of your resources. I know a lot of you we are partners for many years. If you have updated resources we need to know. We are connecting impacted community members to trusted resources depending on their need.

So, right now all of your resources are essential as we are -- we have our case workers connecting impacted families to whatever it is. Mental health. All the programs that were offered were amazing. And if you all are interested, my is behind and on website you can register. We have to stay united so we can serve or most vulnerable population. Immigrants when they don't work it impacts their well-being and their mental health and their economics. Why? Because undocumented immigrants do not have access to any safety net benefit. Any.

They don't even have access to their unemployment benefits. Own money taken away from their payroll. I really want to uplift that. If they don't work, they don't eat. And our community is suffering. We are here, check out our website. We have been helping a lot of partners with their policies so that way you can continue safeguarding your spaces. But thank you again for this opportunity. I have a lot to share but a little bit of time. We do have resource packages that we have in the back. Thank you so much. And may God bless us all and stay safe.

[Applause]

>> Thank you Luz. Anyone who has a question for Luz? I'm coming to you.

>>ATTENDEE: Hi Luz, thank you for that incredible story. I work in the south west regions of the hospital. And program manager of five hospitals within this region. And we are seeing a great decline of individuals coming into trauma centers because of what is going on in our community. And with the resources that you provide are you reaching out to hospitals and providing these in the event they have someone who is undocumented and afraid to give any information or call another family member. Or afraid the hospital is going to call. Hospitals already have policies in place when these situations happen. But people are still afraid. Are you going out to hospitals, wellness centers and providing these resources as well.

>>LUZ: Yes. We have a team that goes out but that's why we are in these spaces and appreciate. Our region is huge. And that's why taking the opportunity that I am here, we have our resources available. And we have been a bridge to immigrant communities. They don't trust systems. That's why it's important that we continue to hear and collect what the resources that you have. So, we could connect our community members that fear going to the system to trusted sources. So, with that said, with the situation with the hospital working very closely with public health we have been connecting community members. But situations that any of you all that we could play a bigger part in your programs that you run, please let us know.

We get I mean our call center gets thousands of calls. It's 24/7. Our community isn't sleeping, and neither are we. So, much trauma. The and health and well-being is at risk for the community. This is only one of the suicides that we have had in the last months. There's many more. With these families, they didn't want to seek help. But we were able to connect them and say this is a trusted source. They were more prone to get the resources from our partners. So, that's why for us as an organization we want to continue speaking from you and hearing from you. And we do have meetings with our partners that we are updating our partners. If you are interested in being a part of these sessions where we are constantly updating on policy and programs. And what is happening in the community so we can shift as we need. And continue to see this current political climate continue to move forward. But for us, I could

share with you, we don't have -- as an organization we don't have a political agenda, we have community agenda. When community hurts so do we.

More than happy to connect with any of you. Order the publications. They are all free. We have red cards. If you want to order boxes of red cards. Place your order and we will ship them out to.

>> We have a question online from Tiffany. They want to know how to go about getting a request for a presentation for their community member.

>>LUZ: On our website if you go under resources you will find request -- if you go on contact, there's links you can request presentation. And go on there and have a team that handles that they follow up and schedule. Here you are going to be getting this card, and you can scan it through your QR card to request presentation. Or your clients need to refer over to appointment department. And our appointment team will follow up to schedule appointments for clients. All of our services are free. I also want to uplift. Which is very important. If you have clients that have been detained by immigration you can call the 24/7 hot line and connect them with free legal services.

>> One more, sorry Luz. Someone on the chat said are there workshops provided by AAPI translation.

>>LUZ: So when you are requesting presentation. You want to host us for a legal clinic we have team that is mobile and provide legal clinic with our legal staff and provide legal assistance on site. As long as you provide us the space we'll schedule that with our legal team. And when you are requesting a presentation or clinic or anything, just make sure that on the link it does ask what language, and that way we can make accommodations for any of our languages that we have. We serve our indigenous community and actually have staff on site that speak the different indigenous languages here in the region, Riverside, San Bernardino county.

>>IRENE: Thank you Luz for sharing your story and providing invaluable resources to the community. And the resources and everything that they do at TODEC including the story that she shared from one of our community members is just a reminder, that even though we may see the headlines and videos online and through the news. And you may not be impacted personally by this but just know that this is happening to our folks in Riverside County and community collaboration is needed now more than ever. Thank you very much Luz.

I'm going to head to Marina and the updates to our action plan.

>>MARINA: Thank you Irene.

Good morning everyone. Thank you for being here and participating in today's Riverside community health coalition. My name is Marina. And program coordinator. Before we break out into our breakout groups I'm going to briefly introduce the community health improvement plan for those who may be joining us for the first time.

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Before getting into the priority areas of the report, I thought it would be important to provide a quick reminder how the CHIP comes to life. It actually starts with the community health assessment also known as the CHA. The CHA analyzes health data and community input.

Off of that community data and input, the CHIP comes together. By setting the shared goals and strategies to improve health outcomes. Together the CHA and CHIP provide -- assure quality of services for our community.

Why does the CHIP matter? The community health improvement plan matters because it represent our community shared vision for better health and well-being. Brings together voices and perspectives from cross sectors to align efforts and work towards common goals. The CHIP is about promoting equity, fostering collaboration and holding ourselves accountable for the outcomes that we aim to achieve together. It is a real opportunity to make measurable progress on challenges that are affecting our community's health.

So, what you see up on the screen is from one of our assessments that we did back in 2023 with HARC they conducted a community health survey to identify Riverside County top health concerns. Based on responses, the top three issues were ranked as mental health problems, shortage of health providers, and delays in access care. All three are part of our CHIP. The housing priority emerge separately in breakout session. This was identified as one of the top community concerns.

So, we can go ahead and show the entire slide. This is just the timeline of the Riverside County health coalition priority areas and the CHIP. Starting at the top, January 2024 community engagement for action. The community hosted a facilitated discussion to identify Riverside County top health priority areas. Jumping down to April 2024, coalition members met again for the discussion and refine the priority areas.

July 2024, members broke into groups focusing on two priority areas, mental health and behavioral health and housing.

September 2024 action groups officially launched for the two priority areas. And October 2024, we introduced the co-lead for the action group. Third -- access to equitable and just care and resources. This was through our collaboration with our managed care plan partners which include Kaiser, IHP, Molina and scan.

Jumping down to October to November, we have all three action groups met jointly to narrow objectives and activities. At this time we sent a survey out to the action group participants to help set realistic goals, align efforts. And December of last year to February of this year the public health department finalizing the CHIP document to send to public health accreditation board.

So, as I mentioned, the CHIP focuses on three priority areas that were identified by the community.

Mental and behavioral house, housing and access to care. So, each of the priority areas have two objectives. And those objectives are supported by specific activities to help us achieve those goals. So,



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I'll quickly go over them since we'll be looking at them later on in the breakout groups. So, starting with mental and behavioral house. Increase outreach by 15 %.

Activity one by 2029 provide culturally competent training for mental health staff. Activity two within objective one. Boost collaborative outreach between partners.

Objective two within mental and behavioral health, increase resource access for disenfranchised community members by 10%.

Objective two. Activity two by 2029 disseminate resource tools to partners who do not currently have ADA resources.

Our next priority is housing. We have objective one. Increase access to affording housing unit across Riverside County by five percent.

Establish connections with the Riverside County and work for solution department or similar agencies. Can activity two by 2029 further implement related strategic plans including smoke free, multi-unit housing and climate resilient design.

There should be a second objective for housing. Yes. There it is.

Increase access to shelter beds and transitional housing units across Riverside County by five percent.

Objective two. Participate in advocacy groups such as the national alliance to end homelessness and bring California home.

Activity two, by 2029, help influence policy measures associated with increasing access to transitional housing and shelter beds. Potentially integrate mental health or other services.

And our last priority which is access to equitable and just care and resources.

For activity -- I'm sorry objective one. Increase client's access and understanding of resource navigation. Support advocacy and health education by 10%. Activity one is by 2027, utilize community health workers to ensure underserved community needs are more effectively addressed across various demographics.

Objective two. Increase awareness of Riverside County services by growing social media platforms followers by 15 %.

Activity one. By 2027, create educational campaigns to community of available resources. And activity two by 2027, host two partner events such as community fair that highlights available resources.

So, we would like to invite you to join an action group. So, I've outlined a few reasons why your participation really makes a difference and why it matters. I hope it encourages you to be involved. Starting with the first bullet point collaboration. Action groups brings organization with shared goals.

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Amplifying impact by aligning with a county wide strategy gain access to shared resources and help strengthen collaborative efforts.

Influence, your voice helps shape policy, programs and investments that directly affects our community's health and well-being and visibility. By joining action group shows leadership and making a positive change.

So, we cannot do this work without you. Your expertise and lived experience are essential to making a difference and impact in the work that we hope to achieve together.

By working together we can advance health equity and improve well-being across all of our communities.

If you would like to get involved, there are several ways to do so. You can join an action group today by choosing one that aligns with your mission and your passion. You can also help lead and support the implementation of our action groups today. And also you can stay connected by attending our monthly or regular scheduled meetings. If you are interested please fill out an interest form or you can reach out to one of the team members today and we can provide that information to you.

So, really quickly, I wanted to update, since we submitted our CHIP earlier this year in March to the accreditation board. Managed care plans, schools, community based organization and clinics are ready to come to the table, and we hope that you can join.

So, thank you so much for your time today. Before we get into our breakout groups I wanted to share the email on the screen. I also added my email right below that, if you have any questions for me. And if you would like to take a closer look at the CHIP document it is available on the RU health accreditation web page.

>> So basically we are going to be going into our breakout sessions right now. These are really for us to engage in conversation of understanding the community health improvement plan. So, we really want to break out the groups. There is the mental and behavioral health and housing, and access to just care and resources.

So, this is where you will select and I'll tell where you to go, in this same room, and you go into the group that you want to. If you are just interested please by all means go into this group. This is not something in a we are going to tell you you have to be in this group. Same for virtual. We will have breakout sessions for virtual. For in-person folks, Alex, that will be the mental health and behavioral health. And Sandra, raise your hand over here. You are at the table that is going to be the housing. So, housing will be right there. And Adrianna she is table with access to care.

Everybody stand up and stretch. Get up. And now move into the group that you want to move into.

So, if you are in the mental health, you go to the left side right here.

If you are in the housing, you go into this table right here where Sandra is at.

And then Adrianna is at access to care. We have facilitators to help with discussion questions.

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Our virtual folks we will go into right now and have three breakout rooms for y'all. It should be popping up. Start entering into those rooms. And the facilitators will be there as soon as possible to help guide the discussion. Thank you everyone, we appreciate your time.

>> And for everyone's convenience we have posted the discussion questions to help lead right on the screen.

(Breakout sessions)

>> The folks that lost their mobile home parks. That they are undocumented. And also that they don't always know how to navigate these systems when it comes to credit score requirements. There are a lot of barriers in navigating and challenges in navigating, obtaining house, safe housing in the eastern Coachella valley and lack of options for affordable housing options.

>> Thank you. I know we have some other people joined. If you joined put your name and job title and what organization you work for.

We starting off with our first question. What motivated you to join this group today?

And also make it challenging for you to participate. So, we wanted barriers, issue that is people are facing that might make it difficult to participate.

And if you were just curious, that's just fine, you can share that.

We want to see what the gamut is.

>> My name is Luciana. We are actually partners with the county to provide mental health services in AAPI languages and PI services that are free to our community members. And a common theme that we noticed recently this past six months, a year or so, is that housing -- it's always common -- but renting is going up. And a lot of my single home -- single mom home with kids are not qualified -- well there's a wait list for Section 8.

And they are living month to month. They do have governmental assistance but it's very limited. They also have language barrier. They all speak Mandarin Chinese. I'm here to see what other resources are there that can supplement or help with this housing issue that we are facing. The biological fathers are not involved. And not paying for child supportive services.

>> Thank you for sharing that. I think these are the issues that we see throughout the community. And unfortunately increased throughout the years. It's good to note that specifically single mom. Thank you. Is there anyone else that has maybe similar issues where maybe just curious about what resources there are.

>> Hi everyone. I did want to share that I did notice that a lot of similar trends. I work closely with families from beginning to end, I think I had some families that have been with us for over a year, and we have not been able to find them housing. And it's not a -- it's a contributing factor of course. Their income they don't qualify for Section 8. Section 8 has been closed since I want to say 2023. July 2023, around there. And only qualify for those type -- like veteran or maybe senior. So having those barriers have made it difficult for families to be able to afford the increasing rent amounts. And also the deposit. Because some of the deposits are very high. So, just being able to get into the home, they have to have \$3,000 to be able to afford that. That's basically their first month. And that's the hard part. We have been able to have some families get connected to services like IHP and Molina that provides that. Some of the families of that we serve are undocumented and not able to qualify for those services. It seems that service in general, Medi-Cal will not be available. And in general we are seeing a lot of homes that are going up in prices. Even being able to get their own home and set them with information. That way they can improve their credit score and think of being in low income housing as part-time and as a temporary situation. And look, I want to be one year, 2-year max. And looking into a home. So, I'm trying to save a little bit of that money. Rent is very expensive. There are a lot of barrier and is trying to overcome them. If you know of any additional resources where we can connect families with we are more than open to learn from anybody. Thank you.

>> I think we all witnessed rental and housing prices increase. And additional layer, undocumented you don't qualify for resources or even afraid to ask for resources there's an additional barrier. Unfortunately, demographic issues amplifies this.

And then I want to make sure I'm covering everything in the chat.

Rolanda said she was here for curiosity. Thank you for joining.

Individuals where they are. Anything else that you'd like to share about motivation or what might act as barriers in participation.

And I want to ask you simply what might make it hard for you. Could it be your workload? Or time? Or uncertainty about what this group entail? In terms of requirements? Anything else that we haven't covered yet or might have covered but you would like to -- the things that have been said already.

>> I think -- sorry go ahead Maria.

>> I did not see that is what it has under me. My name is Carla. I sometimes let clients borrow it. I think it's having uncertainty of these programs. I did hear from them that their programs are at a stop right now because they don't know what is going to happen with the funding.

Organizations like El Sol to provide other services including assistance with mental health services and vaccinations.

So, that's just a lot to think about too. Where is the funding going? Are we going to see a lot of cuts in the programs that families were receiving or that -- receiving now? Where is that going to go?

>> Yeah. Definitely major concerns there.

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And too, I want to make sure we cover our additional questions as well. Thank you all for contributing to that discussion. There's a lot of good pieces here that we can all relate to with our own work. Secondly thinking about our CHIP objectives what are many goals we can achieve in our priority area over the next year?

So, housing is covered on page 18.

So, we have housing page that summarizes objective. And pages 26 to 32 that go to more detail.

I realize these objectives are very broad. They are rather large scale and might take several years to fully address them. What are some things that come to mind in terms what is doable in the next year? Remind you the next year or so make sure it's something that is conducive within this time.

And it's difficult to come up with something, of course, that's fine as well. Sharing ideally perhaps. What we think we might be able to see.

It could be something as simple as -- agencies. The current work that you are involved in at your organization or agency. It could be personal to professional. Almost that we can -- there

And I know somebody mentioned that you already work we closely with the community. And so you are already trying to do outreach but, you know, I think it's difficult between cuts and doing outreach with communities. We mentioned single mothers, undocumented residents as well.

We have something in the chat. I work with helping families with Medi-Cal and Cal fresh.

Definitely to know what barriers you might encounter. And legalities with the social issues so we can still effectively serve our communities. Thank you.

Anything else?

>> Looking at our goals too, from the pages that you just sent us. I know when we first started this, everybody that collaborated and talked about housing and how important it was to increase the access to it.

So, I know that there has been collaborative work with organizations like live to rise. Would that information be on here?

>> For now, the work that has been done currently, it probably -- so right now CHIP just outlines goals and objectives. And later on as we done the work and conducted evaluation and then mention that as well, incorporate what has been and direction headed. Right now it's our template of what we want to accomplish within these areas in the next few years.

They would definitely be on the radar. I think we might have highlighted a few examples of agency. As far as work being outlined. Probably wouldn't have that much detail yet because it's our steering guide.

>> No worries.

>> No you go ahead. I was done, thank you.

>> I wanted to ask a few questions in regard to it. I know we put some focus on that and highlighting, yes it is helpful for families to have a home to reduce stress and -- just to improve their mental health in general because being without a home or at risk of losing your home can potentially increase those aspects negatively.

If there is going to be that -- what is it called? That effort into helping increase those apartments for families. Is will going to be like money put for that? Is the plan for RUHS to provide funding to build apartments or more provide funding for others to gear that?

>> I think it's more about putting together what resources we have in the community. Looking at what is being done currently within our different agencies. And CEOs. And then from there see what's being done so far and see what we can do and potentially if there is any grants associated with work, then we can work collaboratively and applying to them. And we want to make sure it's very community based. And ensure that partnered agencies have that ownership of the work that they are already doing. RUHS will provide support and helping to steer that. And see what resources collectively and what we can secure as well.

>> So it sounds like as of now there's no funding in RUHS to provide supplemental assistance financially for families that are at the risk of losing homes, losing their rental places.

>> So it would be in terms of whatever funding is currently available.

Whatever is currently available. We are already involved in certain projects that are put towards securing and assisting with housing. And hopefully let's see what else we can find for resources.

>> I see. Is there a list of what's currently available?

>> Probably something that we can then provide at some point in the future. I don't have that with me currently.

>> I see, got it.

>> We want to make sure we tackle all of these questions. It's important that we note these things and understand barriers, whether it's funding or something that RUHS can do more of or be involved in. I want to does another question too as well. In terms of today's session. What did you learn from today's speakers? We talked about TODEC and Blue Zones.

>> If I may share, it's very nice to have these types of presentations where you bring in different representatives from different agencies, from different sectors because there are resources out there. It's all over the internet but it's just nice to have it in one place. And have the person hit all the key points just to have in the front of our minds. Or else if it's up to us to dig through these and find it online

it's a lot of work. I never heard of Blue Zones. So, I thought it was very interesting. I actually looked it up. And it sounds like they have these presentations and working groups in the library, Riverside library as well. So, I am going to participate in them. Because it's after work hours. And then also with the FSA one. I didn't know that there was this resource out there. So, I am going to reach out to one of the centers that's close to one of the families that I am looking at with five kiddos. I thought it was very nice to have it. Thank you.

>> Thank you for sure.

Anybody else have similar experiences or anything else that they, you know, kind of might have been exposed to for the first time or sparked some thoughts and be able to connect to housing as an initiative.

>> I think it was mentioned before too, like Blue Zones, that's a very good initiative because it goes to the same thing. Families are healthy mentally wise, physically wise, they are less likely to stress about other things. And more likely to be able to go out and find resources that they need. Staying house, I know some of our families I had to direct them towards mental health services first to ensure that they were okay, you know, mentally, and go through the process. Sometimes housing is a process of years. And I have seen it unfortunately, I think so far has taken, I think the shortest time I have seen for a family to go into low income housing has been about a year. I think the other one might have been nine months, 10 months. But for the most part it's over six months and some families are in that, you know, space, in the middle ground. Where they are wondering where am I going to stay? I don't have family out here? I'm a single parent. The shelters that we do have available are over booked. Everybody is trying to get into them. Especially now during this heat. Unfortunately we do live in the Coachella valley on the low desert side. It's very hot. As soon as it hits May it's unbearable. And now with this record temperature it's even harder for families to stay in cars. And that's their other alternative besides being at other places. I don't even think I heard of anyone getting hotel voucher because of funding decrease. We try to have families get back to their feet when this comes to utilities and rent that they are behind. I think there's only one program or two that are still doing it but it's case by case. They are very specific about who they give the money out to. Some families have received notices that they are so behind they know they can't catch up. They have nowhere else to go. I hear everybody. I'm definitely on the same page as everybody. And looking at everybody who presented today there's a lot of opportunity for all of us to collaborate together and move those steps forward to decide, we need to emphasize a little bit more and also move money to this side. And make sure we are showing the community that yes we talked about but actually doing something about it. And unfortunately the only way to do it to bring some dollars into that.

>> Yes, definitely. Those are definitely important points. And money is obviously tied to everything. And why we want to hold these sessions and see what we have currently and build upon that, whether it's money, resources. And another question in the chat how would you prefer this group to meet? Monthly, every other month. And one final note with our final minute is there a small action that this group could take in this next 2 to 3 months.

And then I wanted to -- we can send you a formal invitation to these breakout rooms that would meet separately outside of the coalition.



(Main room)

>>IRENE: All right everyone. Thank you. This concludes our breakout session. You can return to your tables or stay where you are located. We are going to give virtual folks another minute to join the main room and get started on a debrief. Thank you.

Okay. Let's go ahead and get ready to share out.

If I can just have a moment of your attention. Online are we good to go? Everybody back in the main room? Perfect. Thank you.

Okay, I'm going to hand it off to our first group with mental, behavioral health. Alex would you be able to give us a quick debrief.

>> Hello. Yes. So, for our mental health and behavioral health action team group, some of our key themes are -- collaboration, collaboration, collaboration, how can we make those efforts better. As a team we shared maybe should of those resources that we already currently work with. But also that a lot of us might be doing the same type of work. How can we collaborate with one another to be able to share those efforts out in our community? And help out our community versus maybe confuse our community. Also some of the challenges or opportunities, again, same thing collaboration. If we are to engage with one another, that could help alleviate the challenge of reducing the timing of -- how may I say -- sorry I blanked out for a second apologies. Sharing what we already have as a resource. Some of our team members shared what they already got going on within their own organizations. And ideas for next steps and future collaborations. Sharing maybe how we can get the contact list for this specific collaboration to be able to do more outreach. And then also setting specific schedules for maybe a monthly basis and keeping connection within the action group.

>>IRENE: Wonderful. Thank you. We'll go ahead and transition to the online mental health breakout summary. So, we want to do that.

I'll hand it off to Mary. She was our facilitator for virtual.

>> Thank you. So, we did the mental health one online. And it was absolutely amazing. A lot of the folks were talking about how we need to look at climate change. And representation does matter especially for our older folks. People with language accessibility: We had Miguel from braille institute there. And getting that type of representation. So, I could already tell with this group hopefully moving forward this is something now hearing from Alex and online there is going to be almost thinking outside of the box how we can really engage the community. Get workshops and the resources out to them based on the different representations of orgs and people in the room.

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Yeah, looks like we have a lot of work to do. I'm excited because again the ideas that folks were saying was really great. Thank you.

>>IRENE: Thank you Mary and your contribution to the mental health breakout. And now transition over to housing for in-person.

>> So we talked about housing and the barriers, promoting factors and motivations around housing.

So, we heard from some of the people in the group that housing has been a big need for community members. So, we wanted to kind of think about ways that we can promote this priority area. And so when it comes to barriers we talked about time or like commitment to time being one of the things that might prevent us to able to meet to do this work.

So, some of the things we are thinking about is having more, I guess, email notifications about opportunities, advanced notice to meet as a group and things like that.

As far as the CHIP objectives, we talked about what it might mean to increase housing by five percent. How do we quantify that? What do we know -- how do we know what 5 % is because we don't have a baseline for the current housing landscape looks like. So, talked about maybe doing more research on that. And what is affordable housing, maybe use frameworks out there. And also just think about engaging with community based organizations or other groups who work on housing and have a lot of expertise already. And bringing them to the table to develop partnerships around this issue area and not keep working in silos trying to solve things. Really using strengths to move this priority area forward.

As far as recommendations and notes. We are thinking about doing a SWOT analysis. What else? We thought about doing some data analysis around GIS.

And then also look at what non-profits or other community groups are doing, what housing projects are existing or programs. So, our next step is to meet via Zoom maybe in the next couple of weeks so we can keep exploring this and hopefully get some work done to report next time we meet.

>>IRENE: Wonderful Sandra. Can we get the facilitator for virtual housing?

>> Yes we are going to read it off.

Nancy said, motivated. Resource availability. Support services. And second is barriers. Undocumented. Rent deposits are extremely high. IHP and Molina have assisted with some services. Rent is going up. Single mothers not qualify. And number four challenges for organizations. Uncertainty with programs that are unavailable due to funding being cut. And finally it's important to stay on top of laws and see what resources partners have to offer.

>>IRENE: Thank you housing breakout. And now we will do in-person for access to care.

>> Hey everybody. We are talking about access to care over here. Some of the key themes and insights that we started with were a passion for community activism, collaboration of resources. Just coming together as a group and talking with each other as human beings. A lot of times we are stuck behind our computers or our phones but something in the energy of being together as a community and being able to collaborate and be inspired by that.

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And some of the shared challenges and opportunities, we talked little bit about accessibility, cultural competency training might be an opportunity so we will all be on the same page. And how to be respectful to different groups of our community, marginalized groups in our community. Social media. And maybe some initiatives with different ways to reach and kind of beat the algorithm there.

And we talked a lot about the power of engagement. And having resources, not only accessible to the people who need them but to one another. Just so we can be supportive to each other so we can fill the needs of the community members that we serve. And of course, ideas for next steps, future collaboration we talked about.

Like how often we could meet. And I think there was some interest in monthly, every other month.

>>IRENE: Wonderful. Thank you. And finally for the virtual access to care.

>> Thank you. For the virtual conversation some of the conversations that we engaged in were regarding the actual objectives. So for example, one of them being increasing social media platforms and utilizing not only social media but other outside I guess applications for example what's app. In North shore they have a really great, active what's app channel. Where they share different fliers. Maybe not specifically social media but targeting other outside opportunities for sharing resources and being able to provide access to available resources to that network that they have. So, maybe tapping into other resources. When it comes to barriers, it's creating conversations where best practices can be shared. Learning opportunities.

I shamefully plugged in our EQUITEA podcast in there. But basically having an opportunity to share the great resources that all of you are providing out there as a way to highlight best practices, barriers. And working together to address those. And having more conversations maybe having an opportunity to come in person or maybe making it easier for our virtual folks to engage in that conversation. And looking into ways we can reduce those barriers and increase more participation in that sense, virtually. And I think yeah, I think we are excited for continuing the conversations and sharing out different resources available to Riverside County folks.

>>IRENE: Thank you Daisy. And thank you everyone to your contribution. We will take back your notes, we see you and hear you. And we will be in touch with next steps.

So, now just a little bit more work, we are almost done. Can you take our surveys? You know what comes from surveys besides the feedback. We evaluate it and we improve.

And that's very important. Evaluation and improvement is vital to the continuation of efforts of you the coalition. If we can put a little bit of music up just to help guide your thoughts in the survey. Please always be honest.

If we need to come in a uniform as staff we can do for you. If the AC is a little too high, we can lower it for you. Just let us know. Or any topics that you want us to touch on aside from what we talked about today that's the opportunity to state that. Please give us your thoughts but please be kind. Honest but kind.

Thank you. We'll give you a moment to do that.

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We have about another 30 seconds to complete the survey.

Okay. Wonderful, thank you so much for filling that out. If we can go to the next slide. Now while you still have your phones out, everybody in-person and virtual it's time to win yourself a gift card. So, what I need you to do is open up your email application. Right now. Yes, you.

Open up your email application. Start a new email. In the subject you can put RCHC gift card. I need you to write down two things. The first thing is you can write in CHIP in and commit. We want you to one, chip in. After participating in one of our breakout sessions what is one specific contribution you or your organization can offer to support one of the CHIP priority areas?

And then the second thing is we want you to commit. What is one small action that you will take within the next 30 days to help advance this CHIP priority in your community?

The first six participants to submit their response will win a \$25 gift card. So, we will give you a few moments to do that. Do we have some music for that too?

And also if you are RUHS government employee, you can't get a gift card. You can participate, but you can't get a gift card.

>>IRENE: That's a policy that we cannot change. It is what it is. Sorry.

So, y'all don't want to get your gift cards, you are all leaving.

>>IRENE: Okay, can we go to the next slide please. We have our winners. So, our first winner is Adrianna. Congrats. And then Paloma. And we have Marty and Erin Edwards. And then finally Daniel poke. Thank you so much for participating.

If you are here in-person, go ahead and see Mary and she will give you your gift cards. Those winners online we will go ahead and send you an email and follow up with you.

If we can go ahead and -- yeah, next slide.

Yeah, we are going to go ahead and wrap-up here. We had some other updates, but we'll send it to you via email.

So, these are all of our socials. This is how you can gently harass us. Add us to Instagram, send us some smoke signals. Please get in touch. If you have anyone that would be interested, or any other organizations feel free to forward our organization and we can get in touch with them. And we'll go ahead for virtual folks we'll add all of these links. And you already took our survey.

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Our final meeting of the calendar year is Wednesday 15th of October. And finally thank you. Again if you need to get ahold of us, smoke signals, birds. Come and visit us, we are in Riverside.

We value all of our contributions. Please take some snacks on the way out please. That's less that we have to eat.

Oh yeah. And the vendors are still going to be available for you, those that are in-person. Grab some resources. Visit, chat. Thank you very much and we will see you at the next coalition meeting. Bye.