



Community Health Centers Board

Meeting Schedule

In Person: 14375 Nason Street, Room 204, Moreno Valley, CA 92555

If you would like access to the presentation during the board meeting, please contact the Board Clerk at: 951-358-6088 or CHCBoardClerk@ruhealth.org

August 13th, 2025

- 10:15 am – 11:15 am Quality Committee Meeting
- 11:30 am – 1:00 pm Main Board Meeting

Next Board Meeting: September 10th, 2025

**REGULAR MEETING OF THE RIVERSIDE COUNTY
COMMUNITY HEALTH CENTERS BOARD (CHCB)**

August 13th, 2025, at 11:30 AM

14375 Nason Street, Room 204, Moreno Valley, CA 92555

If you would like more information regarding the board meeting, please contact the Board

Clerk at: 951-358-6088 or CHCBoardClerk@ruhealth.org

Mission ~ Improve the health and well-being of our patients and communities through our dedication to exceptional and compassionate care, education, and research.

PUBLIC INPUT AT THE COMMUNITY HEALTH CENTERS BOARD MEETINGS

The meeting of the Community Health Center Board is open to the public. Any member of the public may address this meeting of the Community Health Center Board on any items appearing on the agenda by raising their hand to be recognized by the Chair, or Acting Committee Chairperson, either before the item about which the member desires to speak is called, or at any time during consideration of the item. A three-minute limitation shall apply to each member of the public unless such time is extended by the Chair. No member of the public shall be permitted to "share" his/her three minutes with any other member of the public.

AGENDA

- I. **Call to Order** (G. Rodriguez, Chair)
- II. **Board Introductions**
- III. **Comments from the Public**
- IV. **Adoption and Approval of July 2025, Minutes** (G. Rodriguez, Chair) **(Action)**
- V. **Chairman's Report** (G. Rodriguez, Chair)
 - CHC Monthly Strategic Initiatives for September's Meeting
 - i. Finance Committee
 - ii. Review Billing Policies 300.03 & 300.04
 - iii. Geriatric and Dementia Care Presentation
- VI. **Board Reports and Committees**
 - a. **Finance Report** (J. Zamora, Chief Financial Officer)
 - i. Finance Summary **(Action)**
 - ii. Review Federal Grant Legislative Mandate Policy 119 (N. Chung, Administrative Services Manager) **(Action)**
 - iii. Review Zip Code Service Area (E. Hwang, Administrative Services Analyst) **(Action)**

b. Quality Committee (*S. Otta, Committee Chair*)

- i. Committee Report (Receive and File)

VII. Needs Assessment Presentation (*W. Hetherington, Branch Chief*)

VIII. Executive Team and Operations Report (*M. Charolla, Chief of Ambulatory Care*)

- a. CHC Executive Report & Monthly Strategic Initiatives (Receive and File)
- b. CHC Hours of Operations and Locations presentation (*M. Charolla, Chief Clinical Integration Officer*) **(Action)**

IX. Board Member Comments

X. Requested Items for September 2025 Agenda

I. Adjournment (*G. Rodriguez, Chair*)

Next Meeting: Wednesday, September 10th, 2025

**Community Health Centers Board
Quality Committee Meeting Agenda**

August 13th, 2025

10:15 a.m. – 11:15 a.m.

In Person: 14375 Nason Street, Suite 212, Moreno Valley, CA 92555

Members: Steve Otta (Committee Chair), Greg Rodriguez, Toni Binns, Johnnie Cuevas, Janine Moore, Jacqueline Ruiz, Richard Rajaratnam, Arnold Tabuenca

Staff: Jennifer Cruikshank, Jonelle Morris, Shunling Tsang, Carolyn Netti

- I. Call to order (*S. Otta, Committee Chair*)
- II. Roll call
- III. Comments from the Public
- IV. Adoption and Approval of May 14th, 2025, Meeting Minutes (*S. Otta, Chair*) **(Action)**
- V. Quality Improvement Board Reports (*S. Tsang, Medical Director of Ambulatory Quality*)
 - a) Clinical Outcomes/Patient Data
 - b) Incidents
 - c) Grievances
 - d) Patient Satisfaction
- VI. Board Member Comments
- VII. Requested Agenda Items for November 2025 Meeting
- VIII. Adjournment

Next Meeting: Wednesday, November 12th, 2025