

myHealthPointe

EMPOWER YOUR CARE

Access your consumer Portal

Step 1: Ask your Care Team Member to give you access to your Consumer Portal.

Step 2: Write down the validation code received from your care team member:

Step 3: Open email with the myHP validation code.

Step 4: Click on the registration link.

Step 5: Enter your Date of Birth.

Step 6: Enter the validation code.

Step 7: Click on the Validate button.

Step 8: In the Create password, enter a password.

Step 9: In the verify password, re-enter the password.

Step 10: Click on the check box to Agree to Terms of Service.

Step 11: Click on the Create Account button.

Step 13: If prompted to setup Face ID, select yes or no.

Step 14: If prompted to allow notifications, select yes or no.

Step 15: Proceed with logging onto the myHP consumer portal (utilize the password you just created in steps above).

Step 16: Navigate your consumer portal, utilizing the various menus.

Step 17: When done navigating your portal, sign out from your myHP account from the “hamburger” menu.

If you have any questions please contact your behavioral health program at:

Your Behavioral Health online portal is available at:
<https://myhpconsumer.netsmartcloud.com>

You also have the option to download the mobile app: “Netsmart myHealtPointe”

