

**REGULAR MEETING OF THE RIVERSIDE COUNTY
COMMUNITY HEALTH CENTERS BOARD (CHCB)**

November 13th, 2024, at 11:30 AM

26516 Cactus Ave., Magnolia Rooms A & B, Moreno Valley, CA 92555

If you would like more information regarding the board meeting, please contact the Board

Clerk at: 951-486-4451 or CHCBoardClerk@ruhealth.org

Mission ~ Improve the health and well-being of our patients and communities through our dedication to exceptional and compassionate care, education, and research.

PUBLIC INPUT AT THE COMMUNITY HEALTH CENTERS BOARD MEETINGS

The meeting of the Community Health Center Board is open to the public. Any member of the public may address this meeting of the Community Health Center Board on any items appearing on the agenda by raising their hand to be recognized by the Chair, or Acting Committee Chairperson, either before the item about which the member desires to speak is called, or at any time during consideration of the item. A three-minute limitation shall apply to each member of the public unless such time is extended by the Chair.

No member of the public shall be permitted to "share" his/her three minutes with any other member of the public.

AGENDA

- I. **Call to Order** (G. Rodriguez, Chair)
- II. **Board Introductions**
- III. **Comments from the Public**
- IV. **Adoption and Approval of October 2024, Minutes** (G. Rodriguez, Chair) **(Action)**
- V. **Chairman's Report** (G. Rodriguez, Chair)
 - a. 2025 Meeting Dates **(Action)**
 - b. CHC Monthly Strategic Initiatives for December's Meeting
 - i. CEO Evaluation Review
- VI. **Board Reports and Committees**
 - a. **Finance Committee** (J. Zamora, Chief Financial Officer)
 - i. Financial Summary **(Action)**
 - b. **Membership Committee** (T. Binns, Committee Chair)
 - i. Election of 2025 Board Officers:
 - a. Chair **(Action)**

- b. Vice – Chair **(Action)**
- c. Treasurer **(Action)**
- d. Secretary **(Action)**
- ii. Election of 2025 Committee Chairs:
 - a. Finance Committee Chair **(Action)**
 - b. Quality Committee Chair **(Action)**
 - c. Membership Committee Chair **(Action)**
- iii. 2025 Committee Members **(Action)**
- iv. Board Member Terms – By-Laws (*J. Brock, Administrative Services Officer*)

c. **Quality Committee** (*S. Otta, Committee Chair*)

- i. Committee Report and Presentation
- ii. Quality Improvement/Quality Assurance Policy 115 **(Action)**
- iii. Annual Quality Plan **(Action)**

VII. Recovery Villages Presentation (*R. Miller, Deputy Director Forensics and Substance Abuse Prevention*)

VIII. Executive Team and Operations Report (*M. Charolla, Chief of Ambulatory Care*)

- a. CHC Executive Report & Monthly Strategic Initiatives (Receive and File)
- b. Service Area Competition Grant (*J. Brock, Administrative Services Officer*) **(Action)**

IX. Medical Services Report and Presentation (*Dr. M. Khan, CHC Medical Director of Operations*)

- a. CHC Medical Services Report (Receive and File)

X. Board Member Comments

XI. Requested Items for December 2024 Agenda

XII. Adjournment (*G. Rodriguez, Chair*)

Next Meeting: Wednesday, December 11th, 2024

November 13th, 2024
10:15 a.m. – 10:45 a.m.

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If you would like access to the presentation during the board meeting. Please contact the Board
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*Members: Toni Binns (Committee Chair), Steve Otta, Greg Rodriguez, Arnold Tabuenca,
Johnnie Cuevas, Jacqueline Ruiz, Kim Saruwatari*

Staff: Jen Cruikshank

Agenda Items

- I. Call to order (*T. Binns, Chair*)
- II. Roll call
- III. Comments from the Public
- IV. Adoption and Approval of April 2024, Minutes (*T. Binns, Chair*) **(Action)**
- V. 2024 Recommended CHC Board Officers
 - a) Chair **(Action)**
 - b) Vice-Chair **(Action)**
 - c) Treasurer **(Action)**
 - d) Secretary **(Action)**
- VI. 2024 Recommended CHC Committee Chairs
 - a) Finance Committee Chair **(Action)**
 - b) Quality Committee Chair **(Action)**
 - c) Membership Committee Chair **(Action)**
- VII. 2024 Recommended Committee Members **(Action)**
- VIII. Board Member Terms – By-Laws (*J. Brock, Administrative Services Officer*)
- IX. Board Member Comments
- X. Requested Agenda Items for January 2025 Meeting
- XI. Adjournment



Community Health Centers Board
Quality Committee Meeting Agenda

November 13th, 2024
10:45 a.m. – 11:15 a.m.

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Members: Steve Otta (Committee Chair), Greg Rodriguez, Arnold Tabuenca, Johnnie Cuevas, Janine Moore, Kim Saruwatari

Staff: Jen Cruikshank, Dr. Shunling Tsang, Carolyn Netti

Agenda Items

- I. Call to order (*S. Otta, Chair*)
- II. Roll call
- III. Adoption and Approval of the August 2024 Meeting Minutes (*S. Otta, Chair*) **(Action)**
- IV. Comments from the Public
- V. Quality Improvement Board Reports (*Dr. S. Tsang, Associate Medical Director of Quality*)
 - a) Clinical Outcomes/Patient Data
 - b) Incidents
 - c) Grievances
 - d) Patient Satisfaction
- VI. Annual Quality Plan **(Action)**
- VI. Quality Improvement/Quality Assurance Policy 115 **(Action)**
- VII. Board Member Comments
- VIII. Requested Agenda Items for January 2025 Meeting
- IX. Adjournment